



Website Terms of Use

Last updated 22 August 2026

By using this website, you agree to comply with and be bound by these Website Terms of Use. References in these Website Terms of Use to "we", "our" and "us" are references to the owner of the website, Snow-wise Limited, a company registered in England and Wales under company number 8389296 whose registered office is at 6 Gould Road, Twickenham TW2 6RS. The term "you" refers to the user or viewer of the website. If you do not agree with these Website Terms of Use, please do not use our website.

We may amend these Website Terms of Use from time to time. Your use of the website will be subject to the Website Terms of Use in force at the time of your use.

These Website Terms of Use do not govern any travel arrangements which you book through us. Where your contract for your travel arrangements is with us, our Booking Conditions will apply. These can be viewed at: <https://www.snow-wise.com/home/terms-and-conditions/>. Where we act as agent for another tour operator or supplier, our Agency Terms of Business will apply. These can be viewed at: <https://www.snow-wise.com/home/terms-and-conditions/agency-terms-of-business/>. Full details of how we process your personal information are set out in our Privacy Notice, which can be viewed at: <https://www.snow-wise.com/home/privacy-notice/>.

1. Website content

- 1.1 The content of this website is managed by Snow-wise Limited and is for your general information and use only. It is subject to change without notice.
- 1.2 We endeavour to ensure that the information contained on this website is accurate and up to date. However, information may change and we do not guarantee that all information will at all times be complete, accurate or current.
- 1.3 All holiday and travel information shown on this website, including information concerning accommodation, transport, prices, availability, discounts, ski passes, equipment hire, ski school and other travel services or extras, is indicative only and is subject to change. The details applicable to any booking will be those confirmed to you by us or, where we act as agent, by or on behalf of the relevant principal or supplier, subject to the applicable Booking Conditions or Agency Terms of Business.
- 1.4 This website may contain links to third-party websites. Such links are provided for your convenience and for further information only. The inclusion of a link does not mean that we endorse the content of the linked website or that we have any association with its operator. We are not responsible for the content or availability of third-party websites. Third-party websites have their own terms and privacy practices and you should refer to their applicable terms and privacy notices when using those websites.
- 1.5 You must not create a link to this website in a way which suggests any form of association, approval or endorsement by us where none exists.
- 1.6 Unless otherwise stated, the content of this website, including its text, photographs, images, graphics, data, design and other material, is owned by or licensed to us and is protected by copyright and other intellectual property rights. You may view, download and print pages from the website for your own personal, non-commercial use. You must not reproduce, republish, distribute, sell, commercially exploit or otherwise use our content without our prior written consent, except as permitted by law.
- 1.7 You must not systematically extract, scrape, harvest, reproduce or use substantial amounts of content from this website for the purpose of creating or providing a competing website, service, database or other commercial product. You must not use content from this website to train, develop or improve an artificial intelligence or machine-learning model without our prior written consent. Nothing in this clause is intended to prevent the indexing, analysis or use of our content by search engines or other information-discovery services for the purpose of identifying, describing, citing or linking users to content on this website.
- 1.8 Snow-wise and Snowwise are registered trade marks of Snow-wise Limited and may not be used without our prior written consent except as permitted by law. Other names, logos and trade marks appearing on this website remain the property of their respective owners.

2. Hotel, accommodation and resort description disclaimer

- 2.1 Information concerning hotels, other accommodation and resorts is provided for general guidance and may be based on information supplied to us by accommodation providers, tourist offices, principals, suppliers or other third parties. We endeavour to ensure that this information is accurate and up to date, but details may change and should be regarded as indicative only. If any particular information or feature is important to your decision to book, you should check this with us before booking.
- 2.2 Where accommodation is described as "ski-in/ski-out", this assumes that you can ski to at least an intermediate standard and that snow and other local conditions permit skiing to and/or from the accommodation.
- 2.3 Resort maps and accommodation locations shown on our website are provided as a guide only and should not be regarded as exact. Any distances and journey or transfer times shown are approximate and are provided for guidance only.

- 2.4 Any star ratings or other accommodation classifications shown on our website are those provided to us by the accommodation provider, relevant principal or supplier, or applicable local or national classification body. Rating and classification systems vary between countries and should not necessarily be regarded as equivalent to those used in the UK.
- 2.5 Where internet or Wi-Fi access is stated to be available at accommodation, its availability, speed, reliability and coverage may vary and may be affected by circumstances outside our control. Unless expressly confirmed otherwise as part of your booking, we do not guarantee that internet access will be uninterrupted or suitable for any particular purpose.
- 2.6 Any ratings, rankings, recommendations or assessments on this website, including assessments of the suitability of a resort, accommodation or other travel service for particular types of holiday, activities or travellers, are provided for general guidance only. Such ratings, rankings, recommendations and assessments are matters of opinion and, where attributed to a particular person or source, represent the opinion or assessment of that person or source. Individual requirements, preferences and experiences vary and such information should not be regarded as a guarantee that a particular resort, accommodation or travel service will be suitable for you.
- 2.7 Snow reliability ratings and other information or assessments attributed to WeatherToSki are provided by WeatherToSki, which is independent of Snow-wise Limited. Information or assessments concerning snow conditions, snow reliability, snowfall, weather, climate, piste or lift conditions, or the likelihood or extent of skiing being available are not a guarantee of the conditions which will be experienced at any particular time. Weather and snow conditions can vary significantly from historical averages and forecasts, and lift, piste and ski-area opening may be affected by weather, snow conditions, operational decisions and other circumstances outside our control. Weather forecasts, snow reports and other information concerning current or expected conditions reflect the information available, or the relevant assessment, at the time of publication and may subsequently change.

3. Travel bookings

- 3.1 Any travel arrangements which you book through us will be subject to the terms and conditions applicable to your booking. Where your contract for your travel arrangements is with Snow-wise Limited, our Booking Conditions will apply. Where we act as agent for another tour operator or supplier, our Agency Terms of Business and the relevant principal's or supplier's terms and conditions will apply.
- 3.2 All travel arrangements are subject to availability and confirmation. Information concerning prices and availability on this website does not constitute an offer and may change before your booking is confirmed. Submitting an enquiry or request through this website does not create a booking or other contract for travel arrangements.

4. Privacy

We will process personal information collected through or in connection with your use of this website in accordance with our Privacy Notice. Full details of how we collect, use, share and protect personal information, and of your rights in relation to it, are set out in our Privacy Notice, which can be viewed at: <https://www.snow-wise.com/home/privacy-notice/>.

5. Cookies

- 5.1 Our website uses cookies and similar technologies where necessary for the operation and security of the website and to collect statistical information about how the website is used. We use website analytics to help us understand how visitors use our website and to enable us to monitor and improve its content and performance.
- 5.2 Further information about the cookies and similar technologies used on our website, including information about website analytics and how you can object to or control their use where applicable, is set out in our Privacy Notice, which can be viewed at: <https://www.snow-wise.com/home/privacy-notice/>.

6. Liability and disclaimer

- 6.1 The information and other content on this website is provided for general information and guidance only. While we endeavour to keep the information accurate and up to date, we do not guarantee that it will at all times be complete, accurate, current or suitable for any particular purpose. You should not rely on information on this website as confirmation of any particular requirement or feature of your travel arrangements unless it has been expressly confirmed to you as part of your booking.
- 6.2 We do not guarantee that this website, or any content on it, will always be available or that access will be uninterrupted or free from errors. We may suspend, withdraw, restrict or change the availability of all or any part of the website without notice.
- 6.3 Information or suggestions on this website concerning skiing, snowboarding, off-piste skiing or other sports or activities are provided for general information and guidance only and are not a substitute for appropriate professional instruction, guidance or local advice. You are responsible for assessing whether any activity is appropriate for you, taking account of your own experience, ability and circumstances, the equipment being used, prevailing conditions and any applicable warnings, advice or restrictions. You should follow applicable warnings, restrictions and advice issued by ski-area operators, local authorities and other relevant bodies. Information on this website should not be relied upon as a substitute for current local information concerning weather, snow, avalanche or other mountain conditions.
- 6.4 To the extent permitted by law, we will not be liable for any loss or damage arising from your use of, or reliance on, this website which was not reasonably foreseeable. If you use this website for purposes relating to your trade, business, craft or profession, we will not be liable for any loss of profit, revenue, business, anticipated savings, opportunity, goodwill or reputation, or for any indirect or consequential loss.
- 6.5 We do not guarantee that this website will be secure or free from bugs, viruses or other harmful material. You are responsible for configuring your own information technology, computer programmes and devices to access this website and should use appropriate virus protection software.

- 6.6 Nothing in these Website Terms of Use excludes or limits any liability which cannot lawfully be excluded or limited, including liability for death or personal injury caused by our negligence, or for fraud or fraudulent misrepresentation.
- 6.7 Nothing in this clause affects any rights or remedies which you may have in relation to travel arrangements booked through us under our Booking Conditions, our Agency Terms of Business, the terms and conditions of the relevant principal or supplier, or applicable law.
- 7. Severability**
If any provision or part of a provision of these Website Terms of Use is found to be unlawful, invalid or unenforceable, that provision or part will be treated as deleted to the extent necessary, but this will not affect the validity and enforceability of the remaining provisions.
- 8. Governing law and jurisdiction**
- 8.1 These Website Terms of Use and any dispute or claim arising out of or in connection with your use of this website are governed by English law.
- 8.2 If you live in England or Wales, the courts of England and Wales will have jurisdiction. If you live in Scotland or Northern Ireland, you may bring proceedings in the courts of your home jurisdiction or in the courts of England and Wales. If you live outside the United Kingdom, the courts of England and Wales will have jurisdiction, subject to any mandatory rights you may have under the laws applicable in your country of residence.

9. Contacting us

If you have any questions about these Website Terms of Use or any other aspect of this website, you can contact us at:

Snow-wise Limited, 6 Gould Road, Twickenham, TW2 6RS
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